

Privacy Policy:

Effective Date: November 1, 2025

United Way of Dodge and Washington Counties respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and protect your information, including how we comply with the Telephone Consumer Protection Act (TCPA) and other applicable privacy laws. By providing your contact information or otherwise interacting with us, you consent to the practices described in this policy.

We may collect personal information (name, phone number, email address, mailing address) and program information (details you provide when applying for or receiving financial assistance, referrals, or other services). We collect this information directly from you when you fill out forms, apply for assistance, or contact us for resources.

We use your information to:

- Communicate with you about your application for financial assistance or available community resources.
- Provide status updates, reminders, and follow-up information related to your case or referrals.
- Respond to your inquiries or requests for help.
- Improve our services and program delivery.
- Comply with legal or reporting obligations.

We do **not** use your information for commercial marketing or sales purposes.

In accordance with the Telephone Consumer Protection Act (TCPA), United Way of Dodge and Washington Counties will only contact you by phone call or text message for informational or service-related purposes—for example, to provide updates about your assistance application, available resources, or appointment reminders.

- **Opt-In:** By providing your phone number to us, you give express consent to receive calls and text messages from United Way of Dodge and Washington Counties and its authorized staff or volunteers.
- **Opt-Out:** You may opt out of receiving text messages at any time by replying “STOP” to any message we send, or by contacting us directly.
- **No Marketing or Solicitation:** We will not send you promotional or fundraising messages without separate written consent.
- **Message and Data Rates:** Standard message and data rates may apply according to your mobile carrier.
- **No Purchase or Donation Required:** You do not need to consent to receive text messages in order to apply for or receive assistance.

We do not sell or rent your personal information. We may share limited information only with:

- Partner agencies or service providers assisting with your case or referrals- only when a release of information form is signed by you.
- Findhelp.org that helps us manage data, who are bound by privacy and security obligations. This will be a signed release of information by you.
- Authorities if required by law or to protect your safety or the safety of others.

You may request to access, correct, or delete your personal information by contacting us. You may also withdraw your consent to receive communications at any time.

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact:

United Way of Dodge and Washington Counties

445 E. 1st Street

Fremont, NE 68025

Phone: (402) 721-4157

Email: referrals@fremontunitedway.org

We may update this Privacy Policy from time to time to reflect changes in our practices or the law. Updates will be posted on our website with a revised “Last Updated” date.

Messaging Terms and Conditions: You agree to receive informational messages (appointment reminders, account notifications, etc.) from United Way of Dodge and Washington Counties. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at referrals@fremontunitedway.org. You can opt-out at any time by replying STOP.